

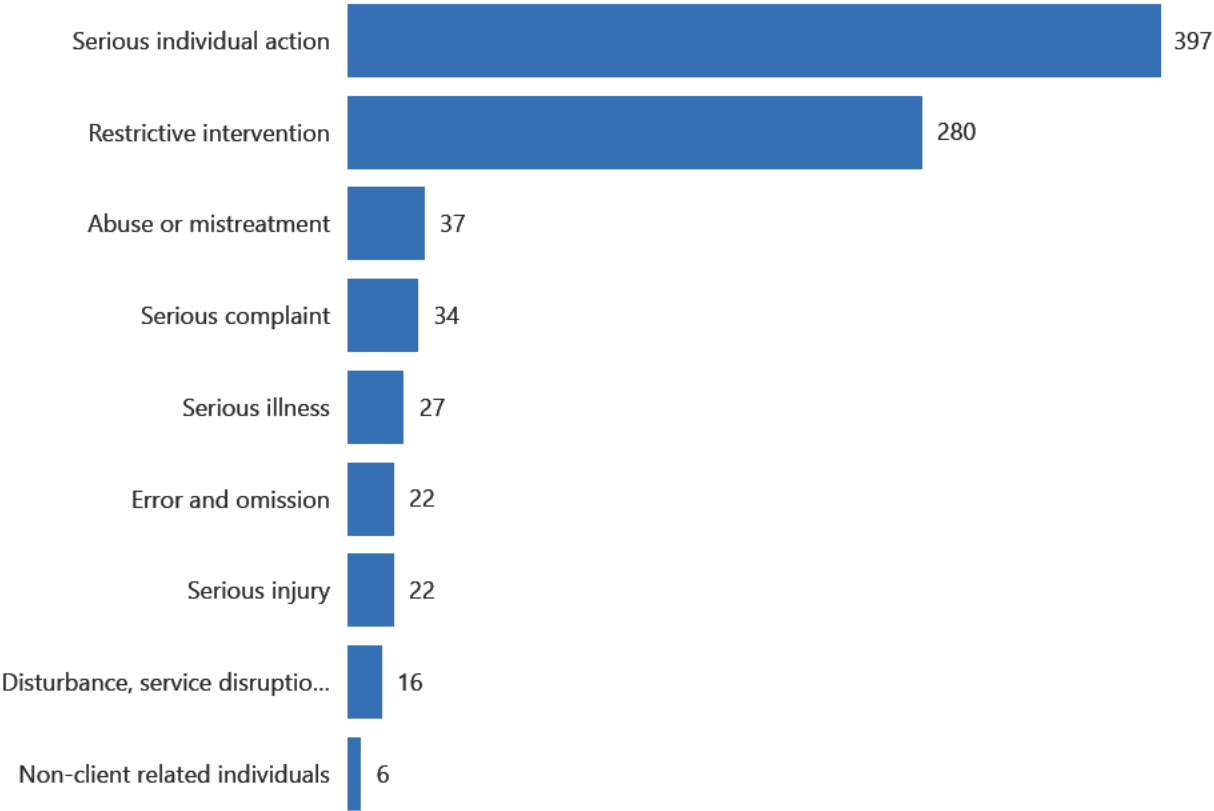
William E. Hay - Serious Occurrence Reports

Dec 1, 2019 to Dec 12, 2024

SORs by Site Name



SORs by Category



Category/Subcategory	Number of SORs
Abuse or mistreatment	
Emotional harm	5
Exploitation	1
Neglect	3
Physical abuse	18
Sexual abuse	12
Disturbance, service disruption, emergency situation or disaster	
COVID confirmed outbreak	4
Other	11
Riot	1
Error and omission	
Breach or potential breach of privacy and/or confidentiality	12
Improper detainment/commitment	3
Improper release	1
Medication error	6
Non client related individuals	
Staff	6
Restrictive intervention	
Mechanical restraint	3
Physical restraint	267
Secure de-escalation	208
Serious complaint	
About an individual receiving a service	7
Other	10
Rights-based	4
Service-related	15
Serious illness	
Communicable disease	1
COVID confirmed positive	4
Mental health	13
Other disease, illness, or infection	9
Unknown cause	2
Serious individual action	
Assault	246
Contraband/safety risk	174
Inappropriate/unauthorized use of information technology	6
New serious charges	2
Other	12
Suicidal behaviour	18
Serious injury	
Accidental	5
Aggressive behavior	8
Other	3
Self harm	4
Unknown cause	2